PHILIP MORRIS USA

INTER-OFFICE CORRESPONDENCE

120 PARK AVENUE, NEW YORK, NY 10017-5592

TO.

Peter Henriques

DATE: April 28, 1995

FROM:

Shari Teitelbaum

SUBJECT: B&H Hispanic Ádvertising -- Qualitative Research Schedule

The following is the schedule for the qualitative research to be conducted among Hispanics in Miami on May 11th. The purpose of this research is to explore consumer response to alternative executions for Benson & Hedges 100's current Hispanic campaign, as well as to revisit the relevance of the "Empathy" theme among this smoker segment. The groups will be conducted among Spanish-dominant Hispanics of Cuban origin who claim to read and write in Spanish. Hispanics of Cuban origin were selected for this study because of B&H's strong standing in this market.

A total of eight triads (3 respondents each) will be conducted in Spanish among B&H and competitive smokers with B&H in their consideration set, as follows:

6 triads among Benson & Hedges 100's smokers

- 2 among females, ages 25-39
- 2 among females, ages 40-54
- 1 among maies, ages 25-39
- 1 among males, ages 40-54

2 triads among competitive "B&H prone" smokers

- 1 among females, ages 25-44
- 1 among males, ages 25-44

This research will be conducted on Thursday, May 11th from 12:00 - 8:00 pm at the following location:

> Light Interviewing Services 8415 Coral Way Suite 201 Miami, Florida 33155 Phone: (305) 264-5780

A debriefing will be held the next morning. Ms. Gloria Williams of Market Development Inc. will moderate. Directions to the facility and a list of recommended hotels are attached.

cc: J. Bonhomme

S. Fuller

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L. Herman S. LeVan

C. Levv L. Poole

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Attachment

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